

Performance is everything.

FLOORMATE CORDLESS

Let's get started

3 year warranty



### Let's talk safety



Basic safety precautions This Floormate Cordless is intended for household use only and NOT for commercial or industrial use.

#### READ ALL THE INSTRUCTIONS BEFORE USING THIS APPLIANCE

- This Floormate Cordless is for use on sealed hard floors only.
- Only use the Floormate Cordless indoors and keep the area you're cleaning well lit.
- Keep fingers, hair and loose clothing from moving parts and openings whilst using the Floormate Cordless.
- It is a battery-operated appliance, the battery being charged outside the appliance.
- This appliance is not intended for use by persons (including children) with reduced physical, sensory or mental capabilities or lack of experience and knowledge unless they have been given supervision or instruction concerning use of the appliance by a person responsible for their safety. Children should not play with the cleaner. Cleaning and user maintenance should not be made by children without supervision.



Don'ts

- Do not pull or carry by charger cord, use cord as a handle, close a door on cord, or pull cord around sharp edges or corners. Do not place product on cord. Do not run appliance on cord.
- Don't handle the charger plug or use the cleaner with wet hands.
- With brushes on , do not allow cleaner to sit in one location for an extended period of time as damage to the floor can result.
- Do not vacuum hard or sharp objects such as glass, nails, screws or coins etc.
- Don't not vacuum plaster dust, concrete dust or any other building or vitreous material.
- Do not vacuum flour, baking soda or any other powder-based carpet refresher or deodoriser.



Do's

- Always turn off the Floormate Cordless before carrying out any maintenance or removing the battery.
- The clean water tank should only be filled with warm water (max 40°C). Filling the clean water tank with hot or boiling water may damage your machine and invalidate your warranty.
- Turn off all controls on the Floormate Cordless before disconnecting or connecting the battery.
- Use only the battery (Vax part no. BH03120ANZ) supplied by Vax. Other batteries may burst causing serious personal injury or damage.
- Use only the charger (Vax part no. BH03200ANZ) supplied by Vax.
- Only use Vax hard floor cleaning detergent. Using other solution may cause excess foaming.
- Always protect the charger cord from heated surfaces or near open flames.
- To assist in reducing drying time, be certain the area is well ventilated.
- Always make sure the filters and water tanks are fitted correctly before using your the cleaner.
- Use only SAA approved 10amp extension cords. Care should be taken to arrange the extension cord as it can be a trip hazard.
- Water will drip from the brushes and underside of the cleaner after use and may puddle. Do not leave the appliance on wood or laminate flooring after use to avoid damage and ensure to soak up drips with a towel or absorbent material.

- Keep the charger and batteries in a dry place, and use them indoors only.
- Please refer to floor manufacturer's care recommendations before use, and test your flooring by running the Floormate Cordless over a small hidden area first, if no damage or discolouration occurs continue cleaning. Not suitable for use on water sensitive flooring or floating floorboards.
- Replace battery with Vax battery only. Use of another battery may present a risk of fire or explosion.
- Do not use charger with damaged cord or plug. If appliance or charger is not working as it should, has been dropped, damaged, left outdoors or dropped into water, take it to a Vax authorised repair agent prior to continuing use. Please contact our Customer Care Line on: AU: 1300 361 505 / NZ: 0800 800 900 (Mon-Fri 8.30am to 5.00pm) or visit www.vax.com.au / vax.co.nz for your nearest Vax authorised repair agent.

Please keep instructions for further use.

- Do not place cleaner on stairs or furniture as it may result in injury or damage.
- Do not clean over floor electrical outlets.
- Don't attempt to remove blockages with sharp objects as this may cause damage to your Floormate Cordless.
- Don't use the Floormate Cordless with incorrect voltage as this may result in damage or injury to the user. The correct voltage is listed on the ratings label.
- Don't vacuum up hot coals, cigarette butts, ash, matches or smoking hot burning items or use in an area where there may be harmful fluids (chlorine, bleach, and ammonia drain cleaner).
- Don't try to short the terminals of the battery and the charger.
- Always carry the Floormate Cordless by the handle.
- Always use the Floormate Cordless in an upright position. To prevent motor damage from dirty water, never hold the Floormate Cordless upside down or lay on its side.
- Store your Floormate Cordless in a cool, dry area. Before storing your Floormate Cordless please ensure all water/detergent tanks and filters are thoroughly clean and dry.

### PLEASE KEEP INSTRUCTIONS FOR FURTHER USE AND USE ONLY AS INSTRUCTED IN THIS GUIDE.

**CAUTION:** The battery used in this device may present a risk of fire or chemical burn if mistreated.

- Do not disassemble or heat above manufacturer's maximum temperature limit (60° C/140°F) or incinerate.
- Replace battery with Vax battery only. Use of another battery may present a risk of fire or explosion.
   Dispose of used battery promptly. Keep away from children.
- Do not disassemble and do not dispose of in fire. Do not attempt to disassemble the battery or remove any component projecting from the battery terminals.
- The battery and charger have no user serviceable parts. Fire or injury may result.
- Prior to disposal, protect exposed terminals with heavy insulating tape to prevent shorting.

**WARNING:** For best performance terminals on battery, battery charger and vacuum cleaner must be clean and free from dust and dirt.

Do not attempt to recharge non-rechargeable batteries.

### Thank you for buying this Floormate Cordless.

#### Taking care of your hard floors

The Floormate Cordless is designed to make washing hard floors regularly, as effective and efficient as possible and this user guide will help you get the most out of your machine.

Maintaining your hard floors will ensure they keep their appearance for longer. You've chosen hard floors for your home for a reason and Vax will help you take good care of them.

#### Taking care of your Floormate Cordless

Also inside this guide are instructions on maintaining your new machine, so that it's always ready when you are to tackle your hard floors.

### Taking care of you

We're here if you need us. For trouble shooting, simply call or visit:

Australia: 1300 361 505 vax.com.au

New Zealand: 0800 800 900 vax.co.nz

Monday-Friday 8.30am to 5.00pm

Calls are charged at the standard local rate. Please make a note of the serial number and model number of the product before calling.



Performance is everything.

### **Contents**

Let's talk safety

Getting to know your machine

Getting started

Using your machine

Taking care of your machine

What to do if it goes wrong

Getting in touch

Notes

Accessories

#### Floormate Cordless

# Included with your machine

### Model VX34



250ml Floor to Floor Detergent



SpinScrub™ Wood Floor Brush



1x LithiumLife™ Battery



Battery Charger

### Model VX34SK



250ml Floor to Floor Detergent



SpinScrub™ Wood Floor Brush

<sup>\*</sup>Battery and charger sold separately

### Getting to know your machine



#### VX34 / VX34SK

#### **Technical Specification**

Name Floormate Cordless

20V Weight 6.4kg 700ml Dirty water tank Clean water tank 700ml Cleaning width 30cm







Subject to technical change without notice.

Туре

BH03200ANZ

Charge time

3 hours 100-240V ~ 0.85A-0.050A Max 50/60Hz

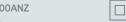
22V === 2A

### VX34 model only

### **Battery Specification**

20VDC 4Ah/72Wh Battery Model No. BH03120ANZ

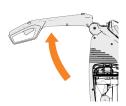




Lithium-Ion rechargeable battery pack

### **Getting started**

#### PLEASE READ 'LET'S TALK SAFETY' AT THE BEGINNING BEFORE USE.



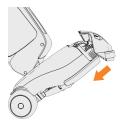
Raise handle to upright position until it clicks and locks into place.



Pull the nozzle release latch upwards and forwards to remove.



Lie your Floormate
Cordless on its back. Line
up the spindle on the
SpinScrub<sup>TM</sup> brushes with
the plate on the base of
the Floormate Cordless.
Push SpinScrub<sup>TM</sup> brushes
firmly to lock into place.



Line up and push nozzle until clicks into place.

### **Getting Started**

#### PLEASE READ 'LET'S TALK SAFETY' AT THE BEGINNING BEFORE USE.

**CAUTION:** The battery used in this device may present a risk of fire or chemical burn if mistreated. Do not disassemble or heat above manufacturer's maximum temperature limit (60° C/140°F) or incinerate. Replace battery with Vax battery only. Use of another battery may present a risk of fire or explosion. Dispose of used battery properly. Keep away from children. Do not disassemble and do not dispose of in fire. Do not attempt to disassemble the battery or remove any component projecting from the battery terminals. The battery and charger have no user serviceable parts. Fire or injury may result. Prior to disposal, protect exposed terminals with heavy insulating tape to prevent shorting. The battery is to be disposed of safely at your local battery recycling centre.

For best performance terminals on battery, battery charger and Floormate Cordless must be clean and free from dust and dirt. Do not attempt to recharge non-rechargeable batteries.

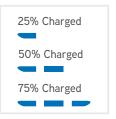
### Charging the battery



Fit the battery onto the battery charger.



The battery charger light will turn blue when charging. If a red light appears an error has occurred, remove the battery and refit.



The battery will be fully charged after 3 hours and the charger light will turn off.

#### Removing the battery



Press the release button, hold base of battery charger and lift the battery to remove.



To check how much charge is left on the battery, press down on the battery button and see the battery life indicator.

**IMPORTANT:** The battery will need to be fully charged before first use.

**NOTE:** The life expectancy of the battery will vary depending on the usage of the Floormate Cordless. If you require a replacement battery contact us – Vax Careline (AU) 1300 361 505 / vax.com.au OR (NZ) 0800 800 900 / vax.co.nz

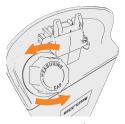
### Using your machine

**IMPORTANT:** Only use Vax hard floor cleaning detergent. Using other solution may cause excess foaming. Excessive foaming will prevent the machine from working effectively. Using other detergents will invalidate the warranty.

### Filling the clean water tank



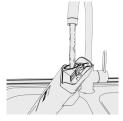
Press the release button on the clean water/ detergent tank. Pull to remove tank.



Twist clean water/ detergent tank cap anticlockwise, lift to remove.



Using the clean water/ detergent tank cap, pour the required amount of detergent to the fill line (approx. 60ml per 1 litre of water).



Pour detergent into tank. Top up tank to fill line with warm water (Max 40°C).



Twist clean water/ detergent tank cap clockwise to re-fit.

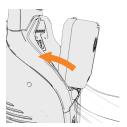


Tilt clean water/detergent tank and line up onto Floormate Cordless. Push until it clicks into place.

### Using your machine

**IMPORTANT:** Please refer to floor manufacturer's care recommendations before use, and test your flooring by running the Floormate Cordless over a small hidden area first. If no damage or discolouration has occurred once the area is dry, continue cleaning. Not suitable for use on water sensitive flooring or floating floorboards. Vacuum your hard floor thoroughly prior to using your Floormate Cordless.

NOTE: If you just want the brushes to spin, push scroll selector control forward one click to the central position.



Pull to open battery cover. Fit the battery into the Floormate Cordless. The battery will click into position when correctly fitted.



Press the handle release pedal and pull handle backwards.



Push scroll selector control forward 2 clicks. Squeeze trigger to release clean water and detergent (WASH mode), release trigger to pick up dirty water (DRY mode).



In WASH mode, with the trigger held down to release clean water and solution, slowly move the Floormate Cordless forward to arms length. Release the trigger and pull the Floormate Cordless backwards to pick up.





To enhance drying on the floor surface, release the trigger and continue to move machine over the area to pick up dirty solution.

### Taking care of your machine

**IMPORTANT:** Remove battery before carrying out any maintenance on your machine.

**NOTE:** The dirty water tank has an automatic shut off to prevent the tank from overflowing. If this is activated, the Floormate Cordless will not pick up and the sound of the motor will change. The dirty water tank will need to be emptied.

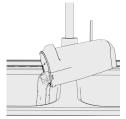
#### Emptying the dirty water tank



Press the release button on the dirty water tank.
Pull to remove tank.



Lift dirty water tank clips up and outward to release. Lift to remove dirty water tank lid.



Empty dirty water over the sink. Rinse dirty water tank and lid under water to remove debris. Replace dirty water tank lid.



Tilt dirty water tank and line up onto Floormate Cordless. Push until it clicks into place.

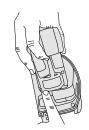
### Cleaning the filter



Remove dirty water tank lid from dirty water tank and lift float.



Pinch filter together to remove from lid.



Rinse under water (max. 40°C) to remove debris. Leave to fully dry before replacing back into your Floormate Cordless.

**IMPORTANT:** Empty and rinse out clean and dirty water tanks and leave to air dry before replacing. Do not leave solution stored in the tanks between uses.

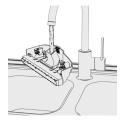
### Taking care of your machine

**IMPORTANT:** Remove battery before carrying out any maintenance on your machine.

### Cleaning the nozzle



Pull the nozzle release latch up and forward.



Remove nozzle from Floormate Cordless and rinse under running water (max. 40°C).

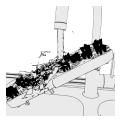


Remove any debris from squeegee by wiping with a damp cloth.

### Cleaning the brushes



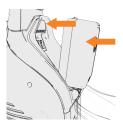
Press both brush release buttons to unlock brush assembly.



Remove the brush assembly cover. Rinse brushes under water to remove debris (Max 40°C).

### Taking care of your machine

#### Cleaning terminals



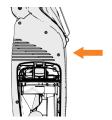


Using a dry cloth or soft dusting brush remove any dust/debris from terminals on battery charger, battery and Floormate Cordless. Do not use water or any solutions on terminals, battery or charger.

### Carrying and storage



To lower handle, press handle release button and fold handle to storage position.



The Floormate Cordless can be moved by lifting the carry handle on the front.

### What to do if it goes wrong

#### Problem

#### Solution

There is an accessory missing.

• Check the 'This pack contains' panel on the box to make sure the part is definitely included in your unit.

## Why won't the Floormate Cordless turn on?

- Check the battery is inserted correctly into the vacuum cleaner.
- The battery may not be charged, remove and charge the battery.
- Battery may be too hot, remove and allow to cool for 30 minutes.
   Replace battery.

### Why won't my Floormate Cordless pick up?

 The dirty water tank has an automatic shut off to prevent the tank from overflowing. If this is activated, the machine will not pick up and the sound of the motor will change. The dirty water tank will need to be emptied. The nozzle may be blocked. Go to 'Taking care of your machine'.

## Why won't the water/ detergent dispense?

- Clean water tank may not be locked in position.
- Clean water tank may be empty and need to be refilled.

### Why won't the battery charge?

- Check the battery charger is plugged in.
- Check the battery is inserted correctly into the charger.
- The battery may not be connecting with the charger. Remove the battery and unplug charger, wait 10 seconds then retry.
- This could also indicate that the battery is fully charged and ready to use.

## Why is the battery charger light continually flashing?

- Check the battery is inserted correctly into the charger.
- The battery of charger has an error. Remove the battery and unplug charger, wait 10 seconds then plug charger into socket and reinsert the battery.
- Check terminals on battery and Floormate Cordless are clean.

## Taking care of you

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Australia: 1300 361 505\*

vax.com.au

New Zealand: 0800 800 900\*

vax.co.nz

\*Monday-Friday 8.30am to 5.00pm

<sup>\*</sup> Calls are charged at the standard local rate. Please make a note of the serial number and model number of the vacuum cleaner before calling.



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